

# How to stop your service provider subscription, in a foreign country?

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You are an exchange student in Thailand and you are about to end your study course. You wish to stop your internet services from this month. How will you utilize your [English speaking skills](#) to confidently cancel out your services? Clear communication is essential in this regard to avoid any misunderstanding. If you know how to form [grammatically correct sentences](#), then this process is fairly easy. You just need to be confident and strong enough to present the message across.



## Things To Remember When Asking To Stop Your Internet Service Provider Subscription In A Foreign Location:

### 1. Clear your dues

Before you move ahead with cancelling your subscription for any provider, be it telephone, water or internet, you should be sure to have cleared your pending dues. If you have not done it yet, pay it as soon as possible. This will help you to avoid last minute complications while closing your accounts.

### 2. Ask for a deadline

It is important that you ask for a deadline for the services to stop. This is important to avoid unnecessary bills and huge extra expenses. Asking for deadline will make things easy for you. It will give you an exact idea as to when your services will be stopped.

### 3. Be clear on the stoppage process

For most of the service providers, a verbal instruction is enough to stop the services. However, some may need a written instruction to verify and for security purposes. Once you make the call to stop the services, you can ask the operator for additional process information. You need to be strong in your [English writing skills](#) as well.



### **Sample English Conversation To Stop Service Provider Subscription In A Foreign Country:**

**Situation: You make a call to your internet service provider**

**Executive:** Thank you for calling Hathway customer support, how may I help you today?

**You:** Hi, this is Kathy calling from Bangkok. I wish to stop my internet subscription from next week.

**Executive:** May I know the reason for stopping our services, Madam?

**You:** I am ending the term of our course and I would not need the internet anymore. So wanted to stop it. Is there a process to do it?

**Executive:** Yes, Madam, you need to submit a written application at our main office along with your router. This is important so that we can keep your application in our database for future reference.

**You:** Okay, if I put in the request today, what is the deadline for stopping the services?

**Executive:** Once we receive your request, it can take up to 48 hours to stop the services.

**You:** Will I incur any additional charges?

**Executive:** No Madam. Please wait while I check our records for any unpaid dues.

**You:** Okay.

**Executive:** Thank you for holding the line. There are no pending payments from your end. Please drop in a written application at our office and your services will be discontinued.



The above sample conversation shows how to stop your service provider subscription, in a foreign country. Follow it along with consistent practice with the help of an [online English teacher](#) and you will be confident to handle any situation.

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**- By Shailja Varma**

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